



THE BALLANTYNE HOTEL & LODGE AWARDS & HIGHLIGHTS

- August 2011 Gallery Restaurant receives the Wine Spectator Award of Excellence.
- May 2011 Charlotte Magazine picks The Spa at Ballantyne as Editor's Choice "Best Massage" in Charlotte.
- May 2011 Charlotte Magazine picks The Ballantyne Hotel & Lodge's Gallery Bar for "Best Place for Single Malt Scotch" in Charlotte.
- March 2011 The Ballantyne Hotel & Lodge received the Tiffany Trophy from Starwood Hotels & Resorts for having the highest overall guest satisfaction score in North America for The Luxury Collection and St. Regis global brands in 2010.
- December 2010 The Ballantyne Hotel & Lodge is recognized as "Best Hotel" in AOL's 2010 City's Best Winners in Charlotte.
- November 2010 Forbes Travel Guide honors The Ballantyne Hotel & Lodge with several Forbes Four-Star Awards for The Ballantyne Hotel & Lodge, The Spa at Ballantyne and Gallery Restaurant.
- November 2010 The Ballantyne Hotel & Lodge receives AAA Four-Diamond Award.
- August 2010 Gallery Restaurant receives the Wine Spectator Award of Excellence.
- May 2010 Charlotte Magazine picks The Spa at Ballantyne as Readers' Choice "Best All-Day Spa Experience."
- May 2010 Adriaan Radder joins The Ballantyne Hotel & Lodge as General Manager.
- March 2010 The Ballantyne Hotel & Lodge received the Tiffany Trophy from Starwood Hotels & Resorts for having the highest overall guest satisfaction score in North America for The Luxury Collection and St. Regis global brands in 2009.
- January 2010 The Ballantyne Hotel & Lodge ranked among the top 25 properties in the US from TripAdvisor's Traveler's Choice Awards.
- November 2009 Forbes Travel Guide honors The Ballantyne Hotel & Lodge with several Forbes Four-Star Awards for lodging, The Spa at Ballantyne and dining at Gallery Restaurant.
- November 2009 The Ballantyne Hotel & Lodge receives AAA Four-Diamond Award.
- October 2009 Best of Citysearch recognizes Gallery Restaurant as best Charlotte American food.
- September 2009 *Speaking of Golf* selects The Ballantyne Hotel & Lodge as best golf resort for 2009.
- September 2009 *Speaking of Golf* recognizes Gallery Restaurant as best restaurant at a golf resort for 2009.
- September 2009 *Golf World* readers select The Ballantyne Hotel & Lodge as at Top 50 Golf Resort in the USA.
- May 2009 Expedia selects The Ballantyne Hotel & Lodge as a Expedia Insiders' Select hotel, one of the world's top properties.
- May 2009 Charlotte Magazine picks The Ballantyne Hotel & Lodge as Readers' Choice "Best Concierge Service" in Charlotte.
- May 2009 Charlotte Magazine picks The Ballantyne Hotel & Lodge as Readers' Choice "Best Place to See a Celebrity" in Charlotte.
- May 2009 Charlotte Magazine picks Gallery Restaurant as Readers' Choice "Best Hotel Restaurant" in Charlotte.
- May 2009 Charlotte Magazine picks Gallery Restaurant as Readers' Choice "Best Restaurant by Neighborhood in Ballantyne/ Piper Glen" in Charlotte.
- May 2009 Charlotte Magazine picks The Spa at Ballantyne as Editors' Choice "Best Facial" in Charlotte.
- May 2009 Charlotte Magazine picks The Spa at Ballantyne as Readers' Choice "Best

Spa" in Charlotte.

- May 2009 Charlotte Magazine picks The Golf Club at Ballantyne as Readers' Choice "Best Driving Range" in Charlotte.
- April 2009 Gallery Restaurant selected as a Best Dish in North Carolina Finalist.
- February 2009 Ballantyne Resort received the Tiffany Trophy from Starwood Hotels & Resorts for Having the highest overall guest satisfaction score in North America for The Luxury Collection and St. Regis global brands in 2008.
- January 2009 Mobil Travel Guide honors Ballantyne Resort with several Mobil Four-Star Awards for lodging, the Spa at Ballantyne Resort and dining at Gallery Restaurant.
- January 2009 Ballantyne Resort was named as a finalist for Most Excellent Resort by Condé Nast Johansens.
- November 2008 Ballantyne Resort receives AAA Four-Diamond Award.
- September 2008 The Golf Club at Ballantyne Resort received a 4 ½-star rating by *Golf Digest* as a "Best Place to Play."
- August 2008 Ballantyne Resort receives a Certificate of Environmental Accomplishment for its participation in the Shred-it shredding and recycling program, resulting in saving 75 trees from destruction in 2007.
- June 2008 Ballantyne Resort Sales Team has been awarded Starwood Hotels & Resorts Sales Team of the Quarter for Q1 and Q2 2008 – Southeast Region.
- June 2008 Ballantyne Resort was recently selected as one of the Top 100 Golf Resorts in North America, the Caribbean and the Atlantic, Ireland and Scotland in Condé Nast Traveler's thirteenth annual golf resorts survey in the June 2008 issue.
- May 2008 Charlotte Magazine picks the Spa at Ballantyne Resort as the "Best All-Day Experience Spa" in Charlotte.
- May 2008 Charlotte Magazine picks the Spa at Ballantyne Resort as the Reader's Choice "Best Spa" in Charlotte.
- May 2008 Charlotte Magazine selects Gallery Restaurant for having the "Best Burger" in Charlotte.
- May 2008 Charlotte Magazine picks the Spa at Ballantyne Resort's Pumpkin Pie & Sweet Wine Body Scrub as the "Best Body Treatment" in Charlotte.
- January 2008 Mobil Travel Guide honors Ballantyne Resort with several Mobil Four-Star Awards for lodging, the Spa at Ballantyne Resort and dining at Gallery Restaurant.
- January 2008 Ballantyne Resort is named Most Excellent Golf Course by Condé Nast Johansens.
- January 2008 Ballantyne Resort nominated for Luxury Hotel of The Year Circle Of Excellence Awards by Starwood Hotels & Resorts
- December 2007 Best of Citysearch's Spa & Beauty Audience poll selects Ballantyne Resort for Best Manicures & Pedicures in Charlotte.
- November 2007 Ballantyne Resort receives AAA Four-Diamond Award.
- November 2007 10Best names Ballantyne Resort a 2008 Best Bet for A Room with a View.
- November 2007 Ballantyne Resort won a 2007 ELEVATE Lifestyle Award for Best Spa for Body Treatments in Charlotte.
- October 2007 10Best names Ballantyne Resort & Spa a 2008 Best Bet for Colorful Characters.
- August 2007 Golf Digest selects Dana Rader as one of Golf Digest's America's 50 Greatest Teachers In the August 2007 issue.
- August 2007 Ballantyne Resort ranked among the top business hotels in the U.S. and Canada in *Travel + Leisure's World's Best Business Hotels 2007* readers' survey.
- May 2007 Charlotte Magazine picks Ballantyne Resort as the "Best Golf Course" in Charlotte.
- April 2007 Best of Citysearch selects Ballantyne Resort as best Romantic Hotel in Charlotte.
- April 2007 Best of Citysearch awards Ballantyne Resort with best Hotel Pool in Charlotte.
- January 2007 Ballantyne Resort receives top honors for Performance across all divisions of Eastern Canada, Northeast and Southeast regions of the United States and the Caribbean at the North American Starwood Hotels & Resorts Sales Conference.
- January 2007 Ballantyne Resort wins Team Hot Team of the Year at the North American Starwood

Hotels & Resorts Sales Conference.

- January 2007 Ballantyne Resort is awarded Sales Team of the Year at the North American Starwood Hotels & Resorts Sales Conference.
- January 2007 Ballantyne Resort receives Excellence in Revenue Management, led by Selena Talbert, at the North American Starwood Hotels & Resorts Sales Conference.
- November 2006 Ballantyne Resort receives AAA Four-Diamond award.
- September 2006 The Golf Club at Ballantyne Resort wins the Gold Award for "Best Golf Course" by Charlotte Trip Magazine.
- August 2006 The Spa at Ballantyne Resort recognized as a "Best Spa" by readers of Executive Traveler.
- July 2006 The Charlotte Regional Visitors Authority (CRVA) presents Ballantyne Resort with the Partner of the Year Award for a full service hotel.
- June 2006 Ballantyne Resort selected as a "Best Bathroom" by readers of Executive Traveler.
- June 2006 Best of Citysearch awards Ballantyne Resort with best Hotel Pool in Charlotte.
- June 2006 Best of Citysearch awards Ballantyne Resort as best Luxury Hotel in Charlotte.
- June 2006 Best of Citysearch selects Ballantyne Resort as best Romantic Hotel in Charlotte.
- June 2006 Best of Citysearch recognizes Ballantyne Resort as best Weekend Getaway Hotel in Charlotte.
- June 2006 Ballantyne Resort works with Habitat for Humanity in partnership with the Carolina Panthers, as well as other Bissell Companies, such as hotel, real estate and commercial leasing divisions.
- May 2006 Charlotte Magazine picks Ballantyne Resort as the "Best Hotel to House In-Laws" in Charlotte.
- March/April 2006 Golf for Women recognizes Dana Rader and Julie Cole as part of the nation's Top 50 female instructors for the sixth consecutive year.
- March 2006 PGA Magazine selects Ballantyne Resort as a "Great Golf Resort of the World."
- March 2005 PGA Magazine selects Ballantyne Resort as a "Great Golf Resort of the World."
- November 2005 Conde Nast Johansens names the Spa as Most Outstanding Spa in North America for 2005.
- November 2005 Ballantyne Resort receives AAA Four-Diamond award.
- October 2005 Ballantyne Resort receives Best in Show award at the Southern Women's Show.
- September 2005 The Golf Club at Ballantyne Resort wins the Gold Award for "Best Golf Course" by Charlotte Trip Magazine.
- June 2005 Golf Magazine selects the Dana Rader Golf School as one of "The 25 Best Golf Schools in America." The Dana Rader School ranks 13th among the Top 25 and Number 1 in North Carolina.
- May 2005 Ballantyne Resort joins Starwood Hotels & Resorts' The Luxury Collection.
- April 2005 Steve Kalczynski joins Ballantyne Resort as General Manager.
- November 2004 Conde Nast Johansens names the Spa as Most Outstanding Spa in North America for 2004.
- March 2004 North Carolina Magazine names the Golf Club at Ballantyne Resort the #1 Public Golf Course in the Charlotte market.
- March 2004 The Charlotte Observer presents the Readers' Choice award for "Best Golf Course in Charlotte" to the Golf Club at Ballantyne Resort.
- 2004 Resorts & Great Hotels selects Ballantyne Resort as the Connoisseur's Choice.
- October 2003 Kids Wish Network honors Ballantyne Resort as an official "Guardian Angel" for helping to fulfill the wishes of children with life threatening illnesses.
- October 2003 Ballantyne Resort receives Best in Show award at the Southern Women's Show.
- September 2003 Ballantyne Resort receives the Gold Award for "Best Hotel Under 250 Rooms" by Charlotte Trip Magazine
- September 2003 The Golf Club at Ballantyne Resort wins the Gold Award for "Best Golf Course" by Charlotte Trip Magazine.
- 2003 Resorts & Great Hotels selects Ballantyne Resort as the Connoisseur's Choice.
- 2003 Successful Meetings readers recognize Ballantyne Resort as an outstanding meeting

facility with the Pinnacle Award.

- June 2003 Hood Hargett presents Ballantyne Resort the Hospitality & Leisure Award at the Breakfast Club America Sterling Cup Awards.
- 2003 Joe Hallow is named President of Bissell Hotels.
- 2003 Meetings & Conventions honors Ballantyne Resort with the Gold Tee Award for excellence in golf and meeting facilities.
- February 2003 Dana Rader is named Charlotte Business Woman of the Year 2004, highlighting her achievements in developing Dana Rader Golf School as one of the Top 25 in the country.
- September 2002 The Golf Club at Ballantyne Resort wins the Gold Award for "Best Golf Course" by Charlotte Trip Magazine.
- May 2002 The Lodge, a 40,000-square-foot group retreat, opens at Ballantyne Resort.
- April 2002 The award-winning Spa at Ballantyne Resort opens.
- September 2001 Resorts & Great Hotels selects Ballantyne Resort as the Connoisseur's Choice.
- 2001 Golf Magazine names the Pro Shop one of the 10 best Pro Shops in US.
- 1999 The Bissells commission Tom Vieth to paint a collection of Charlotte's landmarks.
- 1998 The Golf Club at Ballantyne is named the "Best New Golf Course in North Carolina for 1998" by North Carolina magazine.
- 1997 The Dana Rader School opens in conjunction with the Golf Club at Ballantyne.